

UTGCC HOA Gate Incident and Fine Policy

The gate system was designed to prevent tailgating into our community by closing after each vehicle passes through the resident gate. Regrettably, there continues to be incidents where the resident gate arms are hit by vehicles. To avoid these incidents and ensure proper gate function, please strictly adhere to the following procedures:

Entry

1. Stop at the Stop sign/speed table located in the resident lane;
2. If the arms are in motion from a prior vehicle, wait there for the gate arms to FULLY CLOSE; and
3. Only then, slowly proceed towards the gates.
4. Once within range of the closed gates, the RFID reader will detect your tag and begin to open the gates for your vehicle. The signal light will turn green when the gate arms are fully extended upward signaling it is safe to drive forward. The gates will close after your vehicle has passed completely through them.

Exit

1. Slowly approach the speed table where a vehicle sensor in the ground shall detect your vehicle and open the gate allowing you to exit.
2. If the gate arms do not react, stop immediately and notify the on-duty guard within the guard house.
3. Otherwise proceed through the gate, the gate arms will begin to close once your vehicle has passed through the gate.

If you follow this procedure, you should not experience any incidents that cause damage to either the gates or your vehicle. It is noted that on occasion, if the RFID reader, after initiating a close procedure, detects a valid tag on the next vehicle following closely behind the current vehicle, the gates may stay open or will rise back to vertical before fully closing. However, if you are enacting this procedure you are proceeding at your own risk. Regardless of the situation, if you do experience a gate incident, please immediately stop and report it to the guard on duty and complete an incident report. This should be done in writing and submitted to the guard at that time, or through the Goodwin community website within 24 hours of the incident. Once submitted, the guard will forward the completed report, together with related video of the incident, to the HOA's Gate Incident Committee for review and determination of cause. A member of the Committee will contact the vehicle's owner to discuss the incident, obtain an account of what happened, and later advise the owner of the Committee's findings.

Fines as set forth below will be issued to vehicle owners who made contact to the gate arms or equipment. Repeated violations may also result in temporary suspension of RFID tag privileges. Nonpayment of fines may result in RFID tag deactivation until fines are paid.

Gate Incident:	Amount of Fine:
Tailgate / Run Red Light	\$ 400
Multiple occurrences, same offender	\$ 500

It is our goal to eliminate all vehicle incidents at the gates, but of course we realize that accidents do happen sometimes. If you have an incident at the gates, we will work with you to resolve the matter as quickly, painlessly, and fairly as possible.